

COMMUNICATING WITH IMPACT...

Your communication style can make or break internal and external relationships. In this virtual learning session, we'll look at the real impact of how you communicate. We'll help you to understand how, by presenting your message in a structured and influential manner, you can strengthen relationships with your colleagues. (Duration: 90 mins)

Here's a flavour of what we cover:

- ▶ Perceptions - How do you communicate?
- ▶ Barriers to communication & how to prevent communication breakdown.
- ▶ Are you a Red, Blue, or Green? Identify how your communication colour can impact relationships.
- ▶ Are you listening or hearing? - Identify where you are on the listening ladder.
- ▶ Learn how to use your words, pitch/tone and body language to your advantage.

Interested? Get in touch with Mike for a chat to see how we can design a course that suits you...

mike@potentialunearthed.co.uk
www.potentialunearthed.co.uk

